

Bahamas



Important
Information





Congratulations!

Your trip to the Bahamas is quickly approaching! Please make the most of it by taking a few moments to read the enclosed information, download the app and review information posted on the app for your group. Please bring this booklet with you on the trip for quick reference.

A-O Trips App

You should have received an email and text message from A-O Trips – Bahamas (AOI2301) with downloading, activation, and log-in instructions. The personalized app will provide the most up-to-date information available throughout the program. If you have not done so already, we encourage you and your guests to download the app to your personal devices prior to leaving for the Bahamas. The A-O Trips app was designed to provide a more interactive experience for all attendees. You'll be able to view general trip information regarding the destination, hotel, transportation, and daily agenda along with local activities, flight schedules, and so much more!

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About the Bahamas

With the lure of a big city and the ease of a tropical utopia, Nassau & Paradise Island are considered by many as, well, paradise. Nassau, the capital of the Bahamas, is a bustling metropolitan hub full of culture and modern amenities.

Nassau lies on the island of New Providence, with neighboring Paradise Island accessible via Nassau Harbor bridges. A popular cruise-ship stop, the city has a hilly landscape and is known for beaches as well as its offshore coral reefs, popular for diving and snorkeling. It retains many of its typical pastel-colored British colonial buildings, like the pink-hued Government House.

Margaritaville Beach Resort

Margaritaville Beach Resort Nassau is the new crown jewel of downtown. The harbor-front resort is a wonderland for the young and young at heart. Conveniently located steps away from historic Bay Street, best known for its retail therapy which includes the Straw Market, abundant local artesian galleries, and museums. A visit to the local Fish Fry is a must, and only a short walk from the resort.

Travel Information

Air Itinerary

If Gavel International booked your air travel, your itinerary and electronic ticket confirmation have been emailed to you. If you have any questions, please contact the A-O Trips Travel Desk at Gavel International by calling 877.379.7101 or 816.334.0101.

Travel Instructions for Arrival Day

Refer to arrival day instructions included in this packet.

Travel Documents

All participants must have a valid passport to travel to the Bahamas. Please be sure to bring the following documents with you in your carry-on bag:

- Passport for each traveler
- Printed copy of your Airline Itinerary & E-ticket Receipt
- Documentation supporting any prescription medication

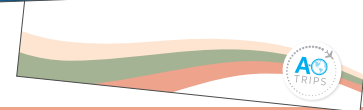
It is your responsibility to secure all required documentation for your trip. We suggest you make two copies of each passport. Leave one copy at home and carry the other copy with you separate from your passport.

Pregnancy

Some airlines may require a medical certificate to travel if you are in your late stages of pregnancy. If you are pregnant, please check with your airline carrier for their specific requirements.

Luggage Tags

All checked luggage must be tagged with the pre-printed Bahamas A-O Trips luggage tags supplied within this packet. It is also recommended that you place your name and address on the inside of your checked bags.





What to Bring

When packing, keep in mind that you will need a day/carry-on bag in addition to your checked luggage. It is recommended that you do not bring more than one piece of checked luggage per person and one carry-on bag per person.

Day/Carry-On Bag: Your day/carry-on bag should include passports for all travelers, including children, travel documents, prescription medication, name badges and peach or green wristbands, valuables, and a change of clothing including your swimsuit. For carry-on restrictions please visit [tsa.gov](https://www.tsa.gov).

Lost or delayed luggage is unavoidable and there will be delayed luggage on every group. Plan accordingly and do not let this ruin your trip. We strongly recommend that you pack a carry-on bag with enough clothing, toiletries, and anything (*including medications*) that you may need for the first few days of your trip. A-O Trips travel staff onsite will know where you can purchase a few more items you may need once you arrive at the resort. If you are traveling with a spouse or guest and will have two checked bags, we recommend packing items in each bag for each person. If only one bag makes it to Nassau, both guests will have some of their items.

Any liquids that you plan on packing in your carry-on bag must be in three ounce or less containers and must all fit into a quart-sized plastic bag.

These will be scanned separately from your carry-on bag when you go through security at the airport.

If you use insulin or other medical prescription dispensing products, they must be clearly identified. You must have appropriate medical records with you that show your medical condition and need for the prescriptions in case security officers have questions. For carry-on restrictions, please visit [tsa.gov](https://www.tsa.gov).

Attire

This is a casual, beach destination. Lightweight, summer casual clothing and comfortable walking shoes are appropriate for daytime. A hat or visor, sunglasses and sunscreen are recommended for this tropical destination.

For A-O Trips group dinners, resort casual is recommended, such as a collared shirt or blouse with slacks, dress shorts, capri pants, skirt, or sundress. Sport coats and ties are not necessary for this trip.

You should also pack a light summer sweater, light jacket or raincoat in case of inclement weather.

Name Badges/Peach or Green Wristbands

Auto-Owners Insurance has provided peach or green wristbands for each attendee and guest(s). These should be worn so that A-O Trips travel staff, as well as other attendees, can easily identify A-O Trips Travelers at the airport upon arrival into LPIA Nassau International Airport (NAS) and when in the Bahamas. All travelers will still be required to wear name badges to all A-O Trips group-sponsored meals.



Special Needs and Requirements

We are happy to assist you with any reasonable special dietary requirements that you may have. If you noted these requirements or dietary needs on the A-O Trips registration website, they have been arranged. If you have questions or need any additional assistance, please contact the A-O Trips Travel Desk at Gavel International: 877.379.7101 or 816.334.0101, or email: AOI2301@gaveledge.com.

Most airlines will allow medical supplies or equipment on board as additional items at no extra charge. Some medical items can be carried on the plane, as an “additional carry-on item”, as long as they meet the standard size and weight limits. If your supplies/equipment are included in a larger bag that contains other non-essential items, that bag will not be considered a free item and will be subject to normal baggage fees. Check with your airline for their policies, restrictions and if advance notice is required.

Legal Drinking Age

The legal age for drinking in the Bahamas is 18 years old. The monitoring and consumption of alcoholic beverages is your responsibility.



Auto-Owners Insurance and Gavel International will not be responsible for monitoring or controlling access to alcoholic beverages for any travelers.

Leave-Behind Cards

For your convenience, we have enclosed leave-behind cards that include hotel contact information. Please distribute these cards to family, friends or co-workers, so that they may contact you while you are traveling in the event of an emergency.

General Information

Program Inclusions

Your participation in this program includes the following:

- Four nights accommodations at the Margaritaville Beach Resort
- Roundtrip economy class air
- Group (*round-trip*) airport transfer and luggage handling for program air participants
- A-O Trips Hospitality Desk to answer questions and assist with leisure activities
- Full breakfast each day
- Welcome group dinner at the resort with entertainment
- Group experience to Sandy Toes Beach
- Farewell group dinner at the resort with entertainment
- All gratuities for our sponsored events, as well as hotel room gratuities

Hotel Accommodations

Room accommodations have been confirmed under your name at the Margaritaville Beach Resort. Auto-Owners Insurance is paying for your guestroom for four nights. Your personal incidental charges, room upgrades and pre or post program room nights will be at your own expense.

Check In: 4:00 p.m. Check Out: 11:00 a.m.

A-O Trips Hospitality Desk

Throughout your stay, A-O Trips travel staff will be on-site to assist you with any questions that may arise. These staff members will be identifiable by their blue shirts, khaki pants/shorts and name badges.

The A-O Trips Hospitality Desk will be staffed daily for your convenience. The Hospitality Desk will be located in the hotel lobby.

Please check at the Hospitality Desk or refer to the A-O Trips app during your stay for your daily agenda, to note time changes, bulletins and any special announcements regarding the program. Suggestions for your leisure time will also be available.

Incidental Accounts

When you check-in at the hotel, you will be asked to provide a credit card to establish charging privileges for incidental expenses. There will be a hold of \$100 per night placed on your card. Your hotel incidental account will need to be settled upon your check-out of the hotel. The resort is cashless. Any purchases can be charged to your room or with a credit card.

Gratuities

All gratuities for A-O sponsored events, housekeeping and portage at the Margaritaville Beach Resort have been covered by Auto-Owners Insurance. No additional gratuities are necessary; however, they can be given at your own discretion. You will be responsible for any gratuities for services that you obtain on your own.

In the Bahamas, service staff and hotel workers expect to be tipped. The usual tip for service from a taxi driver or waiter is 15%.

Cell Phone/Data Service

Prior to using cell phones internationally, please contact your cell phone service provider for their availability, rates, roaming fees and charges related to international service. You can turn off the cellular data on your phone and only use the complimentary Wi-Fi at the hotel in order to access the A-O Trips App for this trip.



Internet

High-speed wireless internet access is complimentary throughout the resort.

Time Zones

The Bahamas will be on Eastern Daylight Time throughout the program.

Climate

Average temperatures in March and April range from the high 70's to mid 80's Fahrenheit. However, evenings can become cool with the tropical winds.

Currency/Credit Cards

The official currency for the Bahamas is the Bahamian Dollar. The Bahamian Dollar is equal to the US Dollar. 1 BSD = 1 USD

US Dollars and most major credit cards are widely accepted throughout the island. However, some businesses will not accept larger bills such as a \$50 or \$100 US bill. Some businesses may not accept Discover or American Express.

Exchange rates and foreign transaction fees are determined by your credit card company or bank. We recommend you check with your

credit card company or bank to determine the current fees and exchange rates that they charge. In addition, it's a good idea to notify your bank and credit card companies of your travel plans so that your transactions are approved. You may want to explore obtaining a credit card that does not charge a foreign transaction fee, which is typically 3% of the charge amount.

Electrical Appliances

The standard voltage in the Bahamas is 110 volts and has the same electrical plugs as the U.S.A.

Emergency Assistance

In the event there is an emergency/illness at any time during your stay at the hotel, dial "0" for assistance. Also, whenever possible, please notify the A-O Trips travel staff if you have an emergency or medical issue that arises during your trip.

Prescription Medication

It is recommended that all prescription medications be transported in their original bottles and carried on the plane with you and not packed in your checked luggage. Please bring enough of a supply to last for the duration of your trip, as a refill may not be available.

Departure From LPIA Nassau International Airport (NAS)

Detailed information regarding your departure from the Bahamas will be available onsite and updated on the A-O Trips app. Please be sure to settle your hotel account for incidental charges prior to your departure.

Please refer to the A-O Trips app for information regarding luggage and transportation to the airport.



Contact Information

Auto-Owners Insurance Incentive Travel

6101 Anacapri Boulevard, Lansing, MI 48917
800.346.0346 ext. 51793, 58708, 50387
Email: incentive.travel@aoins.com
Trip Website: aotrips.com

A-O Trips Travel Desk at Gavel International

935 Lakeview Parkway, Suite 190
Vernon Hills, IL 60061
Telephone: 877.379.7101 or 816.334.0101
Email: AOI2301@gaveledge.com

Margaritaville Beach Resort

Located at the Pointe, Two Bay Street
Nassau, New Providence
Telephone: +1.242.603.8400
Website: margaritavilleresorts.com/margaritaville-beach-resort-nassau

Notes

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